

## ADDRESSING STAKEHOLDERS' QUESTIONS AND CONCERNS

We pride ourselves on the benefits we aim to bring to the communities in which we operate, such as employment, training and investments in community initiatives. However, we also recognize that our mining activities may have potential negative impacts. Effective engagement with local communities is our primary way to identify and mitigate concerns about impacts. Key issues discussed through our engagement include issues related to environmental concerns, land use, access to local employment and economic development opportunities, and pressures on local services and infrastructure. Through these discussions, together with our stakeholders, we identify mitigation and monitoring steps to respond to, and address, these concerns. Depending on the context and site, we tailor our engagement and communication activities to reach vulnerable or hard-to-access groups. We have incorporated an assessment of stakeholder vulnerability into the social impact analysis during the grievance logging process.

The table below summarizes our engagement approaches by stakeholder and common topics/issues of concern raised through engagement:

### SUMMARY OF OUR ENGAGEMENT APPROACHES BY STAKEHOLDER AND COMMON TOPICS/ISSUES OF CONCERN

| STAKEHOLDER CATEGORY   | STAKEHOLDER EXAMPLES                                     | TYPE OF ENGAGEMENT   | FREQUENCY OF ENGAGEMENT | WHO ENGAGES   | COMMON TOPICS OF ENGAGEMENT/ISSUES OF CONCERN   | ENGAGEMENT EXAMPLES  |
|--|--|--|-------------------------|---|---|--|
| <b>Civil society and non-governmental organizations (NGOs)</b> | NGOs, political parties, unions, religious organizations | <ul style="list-style-type: none"> <li>• Face-to-face engagements</li> <li>• Public meetings</li> <li>• Tele-conferences</li> <li>• Social media</li> </ul>  | Monthly to quarterly    | Senior management, corporate, regional and site-level representatives, depending on topic | <ul style="list-style-type: none"> <li>• Human and Indigenous rights</li> <li>• Employment opportunities</li> <li>• Economic development</li> <li>• Education</li> <li>• Health and safety</li> <li>• Environmental protection</li> <li>• Physical impacts of operations (water usage, blasting and dust)</li> <li>• Impacts on personal property</li> <li>• Land usage</li> <li>• Mine closure planning</li> </ul> | At Cerro Negro, regular engagement with union leaders occurs to discuss schedules, wages, and other employee concerns.   |
| <b>Government</b>  | Federal, provincial, municipal or local governments      | <ul style="list-style-type: none"> <li>• Face-to-face meetings</li> <li>• Industry conferences</li> <li>• Regulatory engagement processes</li> <li>• Public meetings, tele-conferences</li> <li>• Newsletters</li> </ul> | Weekly to annually      | Senior management, corporate, regional and site-level representatives, depending on topic | <ul style="list-style-type: none"> <li>• Resource access</li> <li>• Environmental protection</li> <li>• Taxes and royalties</li> <li>• Economic development</li> <li>• Water and energy projects</li> <li>• Workforce development</li> <li>• Hazardous materials handling</li> <li>• Job creation</li> </ul>  | Our corporate and regional offices engage with governments, industry and other stakeholders where appropriate to facilitate the mining sector's contribution to national sustainable development strategies. |

| STAKEHOLDER CATEGORY      | STAKEHOLDER EXAMPLES  | TYPE OF ENGAGEMENT  | FREQUENCY OF ENGAGEMENT | WHO ENGAGES  | COMMON TOPICS OF ENGAGEMENT/ISSUES OF CONCERN   | ENGAGEMENT EXAMPLES  |
|---------------------------|---|---|-------------------------|--|---|--|
| <b>Communities</b>        | Residents, neighbours, general public   | <ul style="list-style-type: none"> <li>• Site tours</li> <li>• Public engagements (open house events)</li> <li>• Face-to-face meetings</li> <li>• Community Response mechanisms</li> <li>• Newspapers, radio, newsletters</li> <li>• <i>Above Ground</i> blog and social media</li> <li>• Goldcorp website</li> <li>• Engagement surveys</li> </ul> | Daily to annually       | Site-level CSR teams   | <ul style="list-style-type: none"> <li>• Employment opportunities</li> <li>• Economic development</li> <li>• Education</li> <li>• Health and safety</li> <li>• Environmental protection</li> <li>• Physical impacts of operations</li> <li>• Impacts on personal property</li> <li>• Land usage, access and compensation</li> <li>• Mine closure planning</li> <li>• Community needs assessments</li> </ul> | Porcupine actively engages local stakeholders in Timmins through the Porcupine Watchful Eye Committee and the Hollinger Project Advisory Committee. These are both community representative groups that work with the mine to help us understand and recognize the requirements, expectations and concerns of all stakeholders involved in Porcupine's activities. |
| <b>Indigenous Peoples</b> | First Nations tribal councils, traditional leadership, Indigenous governments                 | <ul style="list-style-type: none"> <li>• Face-to-face engagements</li> <li>• Agreement implementation committees</li> <li>• Community roundtables</li> </ul>  | Daily to annually       | Corporate, regional and site-level representatives from CSR and Corporate Affairs                    | <ul style="list-style-type: none"> <li>• Land rights</li> <li>• Education</li> <li>• Employment and career development</li> <li>• Cultural heritage</li> <li>• Indigenous consultation</li> <li>• Implementation of collaboration agreements</li> <li>• Responding to physical impact concerns (dust, noise, etc.)</li> </ul>   | At Musselwhite, Red Lake, Éléonore and Porcupine, joint committees – comprising members from Goldcorp and the signatory community – are responsible for overseeing the implementation of the agreements. These committees meet two to four times a year and informally as necessary.   |
| <b>Media</b>              | International, national or local media outlets including news, radio and printed publications | <ul style="list-style-type: none"> <li>• Investor calls</li> <li>• News releases</li> <li>• Goldcorp website</li> <li>• <i>Above Ground</i> blog and social media</li> </ul>  | Daily to annually       | Senior management, corporate, regional and site-level representatives from CSR and Corporate Affairs | <ul style="list-style-type: none"> <li>• Financial performance</li> <li>• Access to capital</li> <li>• Environmental performance</li> <li>• Health and safety</li> <li>• Community programs</li> <li>• Business risk</li> </ul>   | We produce regular updates on the <i>Above Ground</i> blog. This blog provides a place to: find updates on our sustainability-related activities; ask questions and participate in respectful, constructive dialogue.  |
| <b>Academia</b>           | Academic institutions and research organizations  | <ul style="list-style-type: none"> <li>• Conferences</li> <li>• Telephone calls</li> <li>• Training programs</li> <li>• Research programs</li> </ul>  | Monthly to annually     | Senior leadership, CSR, Environment and Corporate Affairs teams                                      | <ul style="list-style-type: none"> <li>• Technical studies</li> <li>• Scholarships</li> <li>• Training and internship programs</li> </ul>   | We have engaged with Canadian schools such as University of Ottawa and the University of British Columbia to develop potential future employees programs, scholarships and learning exchanges.   |

| STAKEHOLDER CATEGORY               | STAKEHOLDER EXAMPLES   | TYPE OF ENGAGEMENT   | FREQUENCY OF ENGAGEMENT | WHO ENGAGES   | COMMON TOPICS OF ENGAGEMENT/ISSUES OF CONCERN   | ENGAGEMENT EXAMPLES  |
|------------------------------------|--|--|-------------------------|---|---|--|
| <b>Public/private institutions</b> | Hospitals, fire departments, libraries                             | <ul style="list-style-type: none"> <li>• Community partnership discussions</li> <li>• Community Response mechanisms</li> </ul>   | Monthly to annually     | Site-level representatives in CSR                                 | <ul style="list-style-type: none"> <li>• Infrastructure investments</li> <li>• Community partnerships</li> </ul>  | Several of our sites have formal agreements to work in collaboration with first responders in the area, such as the local fire department near our Porcupine mine or the spill response team at Red Lake, Cerro Negro and Musselwhite.   |
| <b>Business partners</b>           | Suppliers, contractors, industry organizations and other companies | <ul style="list-style-type: none"> <li>• Interactions with our procurement teams</li> <li>• Industry roundtables</li> <li>• Tendering/ Request For Proposal (RFP) process</li> </ul>   | Monthly to annually     | Corporate, regional and site procurement teams, senior management | <ul style="list-style-type: none"> <li>• Supplier requirements</li> <li>• Long-term business relationships</li> <li>• Agreement terms</li> <li>• Quality products</li> <li>• Delivery commitments</li> <li>• Regulatory compliance</li> <li>• Product stewardship</li> <li>• Sustainability programs</li> </ul> | We are a member of several industry organizations, including the International Council on Mining & Metals (ICMM), the Mining Association of Canada (MAC), and the World Economic Forum. As members we actively look for opportunities to maximize benefits and minimize impacts and risks throughout the extractives sector. |
| <b>Investors</b>                   | Shareholders and rating agencies                                   | <ul style="list-style-type: none"> <li>• Quarterly conference calls</li> <li>• Investor Days</li> <li>• Socially Responsible Investor (SRI) calls</li> <li>• Conferences</li> <li>• Annual reports and financial circulars</li> <li>• Site tours</li> <li>• Non-deal road shows</li> </ul> | Quarterly to annually   | Investor Relations, senior management                             | <ul style="list-style-type: none"> <li>• Financial performance</li> <li>• Operational performance</li> <li>• Corporate governance</li> <li>• Access to capital</li> <li>• Environmental performance</li> <li>• Health and safety</li> <li>• Human rights</li> <li>• Business risk</li> </ul>                    | Senior management hold an annual Investors Day to provide updates from our Mine General Managers to offer an overview of our company activities during the year.   |

| STAKEHOLDER CATEGORY           | STAKEHOLDER EXAMPLES  | TYPE OF ENGAGEMENT  | FREQUENCY OF ENGAGEMENT | WHO ENGAGES   | COMMON TOPICS OF ENGAGEMENT/ISSUES OF CONCERN   | ENGAGEMENT EXAMPLES   |
|--------------------------------|---|---|-------------------------|---|---|---|
| <b>Employees</b>               | Site and corporate workforce  | <ul style="list-style-type: none"> <li>• Internal intranet</li> <li>• Newsletters</li> <li>• Town Hall meetings</li> <li>• <i>Above Ground</i> blog and social media</li> <li>• Lunch and Learns</li> <li>• Crew talks/Huddles</li> <li>• Email and print mail</li> <li>• Performance reviews</li> <li>• Conferences</li> </ul> | Daily to annually       | Senior management, Human Resources, Corporate Affairs and general employees | <ul style="list-style-type: none"> <li>• Health and safety</li> <li>• Operational change</li> <li>• Workforce management</li> <li>• Career planning</li> <li>• Training and career development</li> <li>• Strategic planning</li> </ul> | Senior management and employees interact on Conveyor, our global intranet, by sharing stories, resources and announcements. Every quarter our Executive Leadership Team holds a Town Hall meeting to give important company updates and answer questions from employees.  |
| <b>Land and resource users</b> | Private land owners, hunters, outdoor recreation groups and traditional subsistence users | <ul style="list-style-type: none"> <li>• Face-to-face interactions</li> <li>• Email</li> <li>• Phone calls</li> <li>• Public meetings</li> <li>• Newsletters</li> <li>• Letters</li> </ul>  | Weekly to annually      | Site-level representatives in Environment, CSR and Projects                 | <ul style="list-style-type: none"> <li>• Resource access</li> <li>• Land rights</li> <li>• Compensation</li> <li>• Environmental protection</li> </ul>  | A condition of the Opinagow Collaboration Agreement signed with the Cree Nation of Wemindji, the Grand Council of the Crees (Eeyou Istchee) and the Cree Nation Government requires our Éléonore mine to consult with local tallymen on activities that will impact their traditional traplines in the area. In practice, there are regular conversations with local trappers as well as formal committee meetings through the collaboration agreement. |